Network Image and Print Service

The Network Image and Print Service (NIPS) project is an ITD initiative to upgrade and streamline the Department's corporate and regional print and image platform.

Benefits

NIPS will align all corporate and regional print and image devices managed under one standardised platform that will deliver measurably lower operating costs via the implementation of a click charge (i.e. cost per copy).

Specific benefits of the NIPS project include:

- High quality, high speed print and copy output;
- Consistent look, feel and operation across the Department's print and image fleet;
- Replacement of out of warranty print and image devices;
- Centralised purchasing of new print and image equipment by ITD;
- Centralised support managed by ITD;
- Maximised and better distributed usage across existing print and image devices;
- Reduced business risk caused by ICT failure - can easily transfer tasks to other identical machines;
- Standardisation of default print environment as monochrome (black and white) and duplex (double-sided) printing which minimises adverse environmental impact;
- Availability of colour A3 printing as required;
- Reduced number of dedicated printers, scanners and facsimile machines through the use of Multi Function Devices (MFDs);
- Reported per-page usage for print and image devices;
- All costs (including service, consumables other than paper) covered by economical Cost Per Page (CPP) charging; and
- Improved CPP rates.

Network Image and Print Service Policy Summary

DMC approved in principle the extension of the SOE approach to include image and print devices and authorised ITD to provide a managed service to rationalise, procure, deploy, sustain and maintain the fleet.

The policy addresses the Network Image and Print Service (NIPS) provided by Information Technology Division (ITD) for the Department of Education (Department). The policy applies to all Departmental staff and/or contractors in Corporate, Regional and Sub-Regional Offices who authorise and/or manage image and print devices for their business unit.

The network image and print fleet will be optimised to achieve a device per staff ratio target of 1:10 with additional end of lease image and print devices rationalised following an audit and interviews with business unit General Managers (or nominated representative).

The General Manager, ITD maintains final approval on the purchase and deployment of additional devices with consideration given to the following factors:

- capabilities outside the scope of NIPS (e.g. high volume document reproduction),
- accommodation constraints (e.g. restricted access to workgroup devices), and
- security (e.g. highly confidential document printing).

NIPS lowers printing and copying costs

The way we purchase, support and service printing and imaging devices is about to change with the introduction of the Network Image and Print Service or 'NIPS'.

The biggest change involves a cost-per-page method of charging, which will lower printing and copying costs for corporate and regional offices. Other benefits include:

- All devices will be aligned to a standardised service platform.
- High-quality, high-speed printing or copying.
- All servicing and consumable costs - with the exception of paper and staples - are covered under the cost-per-page (CPP) fee.
- A more consistent look, feel and operation across all printing and imaging devices.
- The rapid replacement of out-of-warranty machines.
- In-house purchasing and support of new equipment.
- Reduced business risk by being able to transfer tasks to identical machines.
- Standard default black and white, double-sided printing to reduce costs and minimise environmental impact.
- Availability of colour up to A3 format.
- More multi-function devices means fewer single-function machines.
- Per-page usage reporting for each device.

Why NIPS was developed

NIPS was developed after the DMC authorised the Information Technology Division to provide a managed service to supply, support and maintain the department's image and print devices.

The new service is available to those staff and contractors who authorise or manage print and image devices for business units in corporate, regional and sub-regional offices.

A key goal is to achieve a 1:10 device-to-staff ratio by eliminating devices as their leases expire.

The General Manager, ITD retains final approval over the purchase of additional devices based on:

- The ongoing need for high-volume printing or copying beyond the scope of NIPS.
- Accommodation constraints (e.g. restricted access to workgroup devices), and
- Security (e.g. the ongoing need to print highly confidential documents).

For more information on NIPS, please contact ▬▬▬▬▬▬

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